

At Aquafit our members can feel confident that their children will have quality, child minding care, whilst in a caring and friendly environment.

We pride ourselves on making this a positive experience for all concerned.

#### **Enrolments / admissions**

All Parents /Guardians must complete a Child Registration Form on their first visit.

# Bookings

- Are essential, as there are limited places, and are made at Kidz Korner directly on 46 297 280.
- Maximum of 90 minutes per booking.
- Bookings can be made by phone and/or in person up to 7 days in advance.

#### **Session Times**

#### Monday to Saturday

- Session 1: 8.15am 9.45am
- Session 2: 9.15am 10.45am
- Session 3: 10.15am 11.45am

#### Cost

1 Child	\$4.00
2 Children	\$7.00
3+ Children	\$10.00

#### PRE-PAID 20 VISIT PASSES (Includes 2 Bonus Visits)

1 Child	\$80.00
2 Children	\$140.00

• Payment is to be made at Reception upon arrival, where a printed receipt is issued to be presented to Creche.

#### **Cancellations**

- Cancellation must be made NO LATER THAN 2 HOURS PRIOR TO BOOKING START TIME
- Cancellations can be made by calling Aquafit Reception on 46 297 297 or leaving a message with Kid Korner on 46 297 280.
- Any cancellations made within 2 Hours or less or "no shows" will be charged at \$4 per child booked.

## Arrival and pick up

All children must be both signed in on arrival and out on departure. This booking-in procedure includes information on the whereabouts of parents within the centre, in case of emergencies, or if the child requires any sort of parental assistance. All infants and children up to the age of 12 years are welcome

#### **PLEASE NOTE:**

- Parent / Guardian MUST stay on Aquafit premises at all times, while their children are in Kidz Korner. Children are not to be left in Kidz Korner for any other reason, other than the Parent / Guardian using the Aquafit facilities.
- 2. Children MUST NOT be left unattended, at any time, in the Café Blue seating area, and parents using this area are asked to keep a close eye on their children to ensure their own, and other member's safety.

#### Recommendations of what to bring:

- Children not walking are to arrive in a pram or stroller.
- Parents / Guardians will be required to bring any additional supplies, such as nappies, wipes, changes of clothes, where necessary.
- A clearly labelled drink bottle and/or drinking cup, as well as labelling for any dummies, toys, as needed. We ask that any clothing, or bags, and belongings are clearly marked with your child's FULL name
- Please ensure children are dressed appropriately for playing and participation in messy activities (This may include sunblock, hats, closed in footwear, clothing).





#### Food & Drink

We ask that children have been fed PRIOR to arrival. Solid foods are not permitted at Kidz Korner, due to possible allergies and choking.

## Nappy changing

We encourage parents to ensure that their child is clean and changed PRIOR to arrival. If your child is in nappies, please bring nappies, wipes and nappy sacks so staff can change if needed.

Please ensure that your nappy bag is clearly labelled with the child's name.

#### **Behaviour**

Our aim is to enforce a safe and fun environment for all. Inappropriate behaviour (such as hitting, pinching, biting, spitting, swearing etc) will not be tolerated at any time. Our staff will ensure that any of the above incidents are dealt with in a prompt, professional and positive manner.

# Dispensing of medication

NO medication will be administered to any children, at any time. Parents / Guardians are to ensure any such needs are managed personally. In the event of any medical emergency, all staff are appropriately qualified in First Aid. It is the responsibility of the Parent to bring asthma puffers and/or EpiPens and keep them with them at all times should their child medically require it at any time.

#### In the event of illness

We would ask any parent, that if children are suffering from any of the following symptoms, please leave them at home, colds, flu like symptoms, green nose and / or high temps (24 hrs previous), Diarrhea & vomiting (24 hrs previous). Aquafit reserve the right to deny entry and / or ask parents to remove any children, if they are observed to be ill or sick.

# Infectious communicable diseases

The National Health and Medical Research Council (NHMRC) provides policy guidelines for the exclusion of children from Child Minding / Care Centres, while suffering infectious diseases. Any children presenting, or suspected, of having any infectious disease, listed by NHMRC, or who has been in contact with someone with such a condition, will be refused entry, and / or parents asked to take them home.

#### **Emergency care**

We are here to ensure that all children are in a safe and happy environment. In the event of any emergency incident, we will:

- Immediately attend to the child, comfort and administer First Aid.
- 2. Contact the Parent / Guardian, and / or call for Emergency Services if required.
- **3.** Fill in the appropriate Incident Report Form, which is to be signed by the parent, prior to the child being signed out of the centre.

Please note, any bruise or cuts on a child, when signing in, should be brought to the attention of the staff.

## Toys/electronic devices

We ask that children do not bring toys to Kidz Korner. We discourage children from bringing electronic devices but if they do so it's at their own risk. Staff cannot be held responsible for items that are damaged or broken.

# Kidz Korner opening hours

MONDAY - SATURDAY 8.15am - 11.45am

## Kidz Korner contact details

(02) 4629 7280 or (02) 4629 7297 and ask for Kidz Korner

